



COMMUNITY RELATIONS POLICY

We recognise the importance of strong relationships with the communities in which we operate. Through active participation we will provide tangible benefits and positive outcomes to these communities.

In supporting the community, we will:

- Communicate the '**us**' - Utility Services Community Relations Policy and procedures to all employees and other stakeholders as appropriate.
- Recognise that each community is unique.
- Listen to community needs and expectations and seek regular feedback.
- Become an active member of the community through involvement in social, recreational well being, charitable and cultural initiatives.
- Set measurable targets and seek to continually improve our standards of community relations involvement.
- Periodically review and revise our Community Relations Policy and procedures to maintain their relevance.

Through the implementation of this policy, we will make a meaningful contribution to the communities in which we operate.

Kevin Hutchings
General Manager

March 2008